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Check-in



Federal Tourism Minister confirmed to speak at TAA (Vic) Leaders' Lunch

Federal Minister for Trade, Tourism and Investment, Steven Ciobo, has been confirmed as guest speaker at the TAA (Vic) Leaders' Lunch, to be held in the River Room, Crown Towers, on **Friday 24 November 2017**.

Minister Ciobo will address TAA (Vic) members and key industry stakeholders on matters relevant to his tourism portfolio and related issues and opportunities for business operators in the hospitality and tourism sectors. He will also take questions from the floor.

Minister Ciobo was elected to the House of Representatives for Moncrieff, Queensland in 2001, and has been re-elected at each Federal Election since. He served as Parliamentary Secretary to the Treasurer, Minister for Foreign Affairs and Minister for Trade and Investment before becoming the Minister for International Development and the Pacific in September 2015. He assumed the

role as Minister for Trade and Investment in February 2016, prior to becoming the Minister for Trade, Tourism and Investment in July 2016.

Don't miss this rare opportunity to hear directly from Minister Ciobo about his thoughts and direction for the tourism industry, as it continues to grow and will soon surpass mining as one of Australia's key economic pillars.

Bookings for this event open on Thursday 19 October 2017.

Where to from here? Equitable regulation of shared accommodation in Victoria

TAA (Vic) and AHA (Vic) recently formulated a submission, directed to the Victorian Minister for Consumer Affairs, Marlene Kairouz, outlining suggested recommendations for the equitable regulation of short stay accommodation in Victoria.

This submission follows an earlier response to the Parliamentary Inquiry into the Owners Corporations Amendment (Short-stay Accommodation) Bill 2016 and contains four key recommendations to the Victorian Government

It references the functional resemblance of sharing accommodation platforms like Airbnb to hotels that raise questions about how to deal with the regulatory and legislative requirements that bind traditional accommodation providers, but are not imposed on commercial-residential accommodation providers. It also details how other jurisdictions around the world are addressing safety concerns; regulatory imbalances for similar asset classes; residential amenity issues; housing affordability and the fair application of taxes.

The submission reinforces that the Victorian Government has the opportunity to use lessons from other jurisdictions to determine ways shared accommodation platforms like Airbnb can coexist with local regulations that are beneficial to the company, its users and those impacted by its presence.

Related advocacy is planned to reinforce TAA (Vic) and AHA (Vic)'s position on the issue, particularly given the State Government has until 8 December 2017 to respond to the recommendations directed to it by the Committee, following the completion of the Parliamentary Inquiry process.

To read the full TAA (Vic)/AHA (Vic) submission, please [click here](#).

TAA (Vic) 2018 Calendar of Events

Want to know about key dates activity and event dates in 2018?

The 2018 TAA (Vic) Calendar of Events provides members and industry stakeholders with a month-at-a-view overview of TAA (Vic) events and those of key industry stakeholders. It includes school and public holiday dates.

The calendar will be continually updated as more relevant events and activities are confirmed. It provides a useful snapshot for TAA (Vic) members, to assist them with planning and budgeting activities.

Know of an event that we have not listed? Let us know by emailing d.hollis@taavic.com.au.

[Download Calendar](#)



National Award recognition for TAA (Vic) members

TAA (Vic) members were among those hotels and staff who were recognised recently at the Australian Hotels Association National Awards for Excellence event on the Gold Coast.

Grand Hyatt Melbourne completed a trifecta of wins (three in a row), when recognised as Best Marketed Hotel – Accommodation Division. Nikolas Adams,

Chief Concierge, Stamford Plaza Melbourne, was awarded the 2017 Front of House Employee of the Year – Accommodation Division.

Category	Finalist
Excellence in Service (Accommodation Division)	<i>Ciara O'Brien, Crown Towers Melbourne Khalid Wattoo, Grand Hyatt Melbourne Leah Tsakmakis, Melbourne Marriott Hotel Zeeshan Muhammad, Sofitel Melbourne on Collins</i>
Front of House Employee of the Year	<i>Carl Saltalamacchia, Rydges Melbourne Nasriya Juma, Sofitel Melbourne on Collins</i>
Best Hotel Bar (Accommodation Division)	<i>InterContinental Melbourne The Rialto</i>
Best Restaurant (Accommodation Division)	<i>Sofitel Melbourne On Collins - No35</i>
Best Environmental and Energy Efficiency Practice	<i>Radisson on Flagstaff Gardens</i>
Best Meeting and Events Venue	<i>Grand Hyatt Melbourne</i>
Best Suite/Apartment Hotel	<i>Citadines on Bourke Melbourne</i>
Outstanding Community Service and Achievement	<i>Atura Dandenong</i>
Outstanding Achievement in Training	<i>Crown Melbourne</i>
Best Superior Accommodation	<i>The Blackman, Arts Series Melbourne</i>
Best Deluxe Accommodation	<i>QT Melbourne</i>
Overall Hotel of the Year (Accommodation Division)	<i>QT Melbourne</i>

For a full list of winners [click here](#).

Melbourne Metro Tunnel Project Developments

Melbourne's Metro Tunnel Project has been developed with the objective to respond to Victoria's increasing population growth. Figures show that in 2017, 260 million people are travelling on Victoria's rail network, and this is expected

to rise to 460 million passengers annually by 2030.

The goal of this project is to ensure that the city keeps moving while the metro tunnel is built. Early works including the development of preparatory works, CBD access shafts and demolition of buildings at station entrance locations, where required, have already commenced in order to address construction challenges.

The target completion date for this project is 2026, which accounts for construction works above and below ground, tunnels and station fit-outs as well as installation and testing of critical safety systems needed to be integrated with existing network systems.

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WorkPro eases the burden of workplace compliance related administration

TAA (Vic) recognises that members are always looking at ways to increase productivity and reduce the burden of compliance related administration. We also appreciate that you have several compliance obligations and want to be able to achieve and track these obligations quickly and simply.

Through our long-term association with Absolute Immigration, we have been introduced to an industry recognised program, WorkPro, that we believe will assist you to meet these compliance challenges.

WorkPro is a web-based platform that centralises key employment related tasks including, delivery of the Fair Work Statement; a one-touch integration with the Department of Immigration's VEVO database to check and monitor Australian work entitlements; a comprehensive Work Health and Safety induction and education library; Responsible Service of Alcohol/Responsible Service of Food licence management and monitoring function, and instant police checking function.

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In review – Liveability and the visitor economy forum

The Victorian Chamber of Commerce and Industry's policy forum entitled 'Liveability and the visitor economy' focused on how Victoria's world class reputation as a multi-faceted visitor destination can be leveraged for business success, in a climate of increased global competition, rising costs and a growing population.

The event took the form of a question and answer session with three eminent Victorian tourism industry stakeholders including:

- Michel Masson, Chief Executive Officer, Infrastructure Victoria
- Karen Bolinger, Chief Executive Officer, Melbourne Convention Bureau
- Adrian Williams, Vice President Operations – VIC, TAS, SA, Accor Hotels

Challenges and opportunities identified by the group that impact on Victoria's tourism sector included:

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Stephen Durkin from Ausimm, Jasmine Lim from MCB, Laura Brookes from PPHG, Steve Coombs from Event Connect and Rebecca Eagleson from MCB

Customer Connections Week at the Pan Pacific Hotels Group (PPHG)

The PPHG Oceania sales team recently invited over 350 clients to join them for their annual Customer Connections Week.

Customer Connections Week (CCW) is a series of events which recognises the continuous support of PPHG's existing customers and targets new MICE, leisure, consortia and corporate clients. For CCW Oceania, customer engagement events involving 350 clients were held in Melbourne, Sydney, Brisbane and Canberra, where the hotel sales team showcased their global portfolio in line with PPHG's growth strategy. This annual roadshow is a

strategic opportunity for the team to keep customers abreast of domestic and international opportunities across the group's global network of hotels and resorts.

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TAA (Vic) members as at 18/10/2017

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